



Resident Rights and Requirements

1. The right to live in an alcohol and drug free environment.
2. The right to be treated with consideration and respect for personal dignity, autonomy and privacy.
3. The right to be informed of available services.
4. The right to end residency in the house at any time in accordance with policies and procedures describe in the resident agreement.
5. The right to be informed of the reason(s) for terminating participation in housing.
6. The right to fair housing, including the right to not be discriminated against in the provision of housing on the basis of race, ethnicity, age, color, religion, sex, nation origin, disability, HIV infection whether symptomatic or asymptomatic, AIDS.
7. The right to be informed of all rights and exercise any and all rights without reprisal.
8. The right to file a grievance in accordance with policies and procedures.
9. The right to file a grievance against the provider without fear of retribution.
10. The right to be provided a clearly defined protocol for filing a grievance with the credentialing entity.
11. The right to privacy of communications and personally identifying information within the limitations and requirements of disclosure of resident information under state and federal laws and regulations.
12. The right to full explanation regarding the loss or restriction of house privileges, and methods to reinstate the privileges.
13. The right to request and receive in a timely manner, a written receipt for any payments made or statement of account that details any expenses, charges and payments made.

Grace Resident Rights and Requirements continued:

14. The right to actively participate in your recovery.
15. Be seen by a private physician with the understanding that all costs will be the responsibility of the resident.
16. The right to receive information regarding costs.
17. The right to have all information pertaining to stay held in confidence.
18. The right to be fully informed at the time of admission of the rights and responsibilities set forth herein and of all the rules and guidelines governing resident conduct.
19. The right to request referral resources in the event of your dismissal from the G.R.A.C.E. House.
20. The right to be provided a clearly defined protocol for filing a grievance with the credentialing entity.
21. Residents are required to follow the rules of the program.
22. Residents are required to participate in the mandatory meetings and classes that are part of the G.R.A.C.E. program.
23. Residents are required to meet the financial obligations of their program fees according to the payment schedule that the resident sets up, either weekly or monthly on time.
24. Residents are required to adhere to the format of the program, working towards completing each phase by following their Recovery Plan of their phase and completing their current Recovery Checklist.